

CHUCKLE BUNNIES DAY NURSERY and PRE-SCHOOL

COVID-19 Charging Policy

Chuckle Bunnies Day Nursery and Pre-school has always believed from the very beginning that we are here for children. We are here to help them learn and develop as fully as they are able. Our record speaks for itself with children being extremely confident, independent and advanced when compared with others.

We are not only here for children; we are here for parents and their families. We will always act in the best interests of children. COVID-19, lockdowns, tiers and rules about mixing have of course changed how life looks. All of us have been affected by this “new normal”. However, at Chuckle Bunnies we are able to provide a safe sanctuary for your child, where they can learn and have fun being children. This also provides a sanctuary for parents. Instead of trying to provide your little one with the attention they deserve while you are trying to work from home, you can be secure and relaxed in the knowledge that your child is happy learning at nursery. You can then actually concentrate on your own vital work.

People sometimes say “I don’t need childcare because I’m working from home at the moment”. This may, in some ways be true for you – but what about your child? Surely they need to learn? Surely they need to develop? Surely they need some certainty in their life? Surely they deserve to make and meet up with friends? Surely, if at home, they require your full attention?

Our COVID-19 charging policy has been developed based upon the above child centred and educationally valid assertions.

Our policy is simple:-

If the nursery is open to you, then there is an expectation that you will pay for the service in line with nursery’s normal terms and conditions.

If the nursery is closed to you, then you will not have to pay. Where the nursery is closed to you, the nursery will carry forward any fees for any sessions already paid for that were not offered. The carried forward amounts will be deducted from the next issued invoice.

To be clear, if a parent chooses not to bring their child to the nursery for sessions that have been booked, then payment is expected under the normal terms and conditions. Equally if a child is ill or asked not to attend due to illness, then normal terms and conditions apply i.e. Payment is required. Please also note that contractual terms and conditions surrounding notice periods and payments for this period remain the same.

Please note it has come to our attention that some Nurseries, Preschools and Childminders are requesting that fees are paid during times when the nursery is closed or are requesting a reduced retainer amount. Chuckle Bunnies is NOT doing this.